

About Selce

South East London Community Energy (Selce [pronounced 'cell-see']) works to create a future where our region – SE London - of the capital is both zero-carbon and free from fuel poverty. We are part of a national community energy movement that is committed to building a greener, fairer world.

Founded by a group of local volunteers concerned about the climate crises, Selce is a Society for Community Benefit, which is mix of a charity and a co-operative. Working in partnership across Greenwich, Lewisham, Bromley and Bexley with councils and communities, we're here to help individuals, businesses and community organisations navigate the transition to clean, sustainable energy use, and to make sure that no one gets left behind. We offer a range of impartial advice services to help people who are struggling with their energy bills, households who want to invest in greening their property, and organisations that are looking to become more sustainable.

Key contacts

Giovanna Speciale, CEO of Selce

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Neil Flaherty, Bromley Energy Advisor

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**Katherin Rincon Garcia, Energy Advice
Operations Manager**

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**Flavia Bertram, Outreach &
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Energy Advice Line energy.advice@selce.org.uk / [020 4566 5764](tel:02045665764)

Website www.selce.org.uk

Twitter [@SELonCommEnergy](https://twitter.com/SELonCommEnergy) [3.8K]

Facebook [@SouthEastLondonCommunityEnergy](https://www.facebook.com/SouthEastLondonCommunityEnergy) [1.1K]

Instagram [@SELonCommEnergy](https://www.instagram.com/SELonCommEnergy) [311]

#SELondon #energy #energyadvice #communityenergy

Postal Address South East London Community Energy Ltd, The Forum@Greenwich, Trafalgar Road, London, SE10 9EQ

Registered Society number 41317R

Our Energy Advice Offer

We provide free, expert, independent, one-to-one energy advice either by phone or in person at our drop-in energy cafés.

Our friendly energy advisors can:

- Offer impartial advice on how to pay less for your electricity and gas
- Guide you through applying for discounts and grants
- Explain how to make your home more energy efficient
- Give you advice about energy debt
- Organise a home visit, if necessary

All services are free of charge. For the best advice, please bring a recent energy bill.

We offer energy advice in a variety of ways:

1) Drop-in energy cafes

These cafes work well in publicly visible areas where people frequent for groups or in a thoroughfare, where confidential conversations can take place. We recommend a window of a 2-3 hours for the cafés as some consultations can take over 30 minutes, depending on the complexity of the issues being discussed.

Venues to provide:

- 3-4 chairs
- 1 table
- Hook-up to power for computers
- Kettle & access to water for teas/coffees

2) Workshops

We deliver free 20-30 minute workshops for community groups who struggle to keep their homes warm in which we share tips and tricks to reduce energy bills, current discounts and grants available, and provide general energy advice.

These tend to work best with follow-on energy advice sessions, depending on your group this can be:

- Appointment booking with an energy advisor for follow up by phone or home visits
- Short slots via sign up sheets, with follow on phone appointments
- Or in cases such as residential homes or housing estates, we can spend the remainder of the day doing home visits. These visits can take time, so we recommend that residents have the day free or sign up to time slots after the workshops.

3) Phone advice

To book an appointment contact us:

By email at energy.advice@selce.org.uk

By phone at [020 4566 5764](tel:02045665764)

Our current wait time for advice via the energy line is 2 weeks, but is anticipated to reduce during the summer months.

As well as English we can give advice by appointment in:

- Spanish
- Bengali
- French
- Portuguese
- Urdu

4) Home visits

In instances where people cannot leave their homes, are not comfortable with the telephone or where they qualify for free energy efficiency measures we can do home visits. These appointments are made with an energy advisor after an initial eligibility check over the phone or in person at a drop-in café energy or workshop.

5) Energy Advice Newsletter

We have a newsletter for up-to-date local energy advice for homeowners and organisations.

To sign up visit: <http://eepurl.com/hWfu9b>