



**BROMLEY & BEXLEY LOCAL NETWORK
EVENT - WORKING TOGETHER BETTER
IN A POST COVID WORLD: 28 APRIL
2021**



BBLN Working Together Better in a Post Covid World Event

Wednesday 28 April, 9.40am - 12.30pm

Agenda

9.40am Attendees sign in

9.45am Introductions

10.00am Formal welcome from host

10.10 am What is working together better during Covid and what have we learnt?

10.40am What does better working together look like, form can it take and choosing the right partner

11.10am Experience of working across sectors during Covid. The Challenges and benefits.

11.40am Break

11.50 What does success look like when organisations work together?

12.20 key messages from sessions

12.30 End of session evaluation; AOB and next steps

10.10 - WHAT IS WORKING TOGETHER BETTER DURING COVID AND WHAT HAVE WE LEARNT?

A LONG TERM ISSUE FOR YOUNG PEOPLE WHO HAVE MISSED OUT ON SO MUCH - REGARD THEMSELVES AS THE COVID GENERATION.

LIVES OF YOUNG PEOPLE WILL TAKE YEARS TO REBUILD

LONDON MAYOR DEVELOPING A NEW DEAL FOR YOUNG PEOPLE WHICH WILL RECOGNISE HOW THE CORONAVIRUS PANDEMIC HAS IMPACTED ON MENTAL AND PHYSICAL WELLBEING, TO THEIR SAFETY AND POTENTIAL, EDUCATION AND JOB PROSPECTS. [HTTPS://TINYURL.COM/6BRJV9C](https://tinyurl.com/6BRJV9C)

NEW DEAL WILL FOCUS ON HELPING THE MOST DISADVANTAGED TO REDUCE INEQUALITY AND HELP CREATE A FAIRER AND MORE EQUAL LONDON.

BY 2024, ALL YOUNG PEOPLE IN NEED ARE ENTITLED TO A PERSONAL MENTOR AND ALL YOUNG LONDONERS HAVE ACCESS TO QUALITY LOCAL YOUTH ACTIVITIES.

LONG PERIODS OF PHYSICAL AND SOCIAL ISOLATION MEAN THAT MORE YOUNG PEOPLE ARE EXPERIENCING POOR MENTAL HEALTH. THIS HAS MOST IMPACTED YOUNG CARERS AND YOUNG PEOPLE WHO HAVE SUFFERED ILLNESS AND LOSS.

LIMITED ACCESS TO OUTDOOR SPACE AND THE SUSPENSION OF SPORTS AND CULTURAL ACTIVITIES HAS ALSO DAMAGED YOUNG PEOPLE'S PHYSICAL WELLBEING.

THE USUAL PLACES YOUNG PEOPLE TURN FOR SUPPORT HAVE ALSO BEEN CLOSED, YET RELATIONSHIPS WITH YOUTH WORKERS AND OTHERS CAN BE VITAL FOR THE MOST VULNERABLE.

THESE ACTIVITIES HELP YOUNG PEOPLE GAIN THE SOFT SKILLS THEY NEED TO ENGAGE IN SOCIETY AND FOR WORK. FOR EXAMPLE, CONFIDENCE, ENTHUSIASM AND COMMUNICATION.



The London Recovery Programme

New Deal for Young People

THE LONDON RECOVERY PROGRAMME

Recovery Mission:



By 2024 all young people in need are entitled to a personal mentor and all young Londoners have access to quality local youth activities.

Indicators and Outcomes

- Increased youth sector capacity to deliver quality mentoring and personalised support
- More young people experience quality mentoring and personal support
- Better access to mentoring and personal support/youth activities
- Increased strategic investment in London's youth activities which reaches young Londoners most in need

DEVELOPING A DELIVERY MODEL

This mission has prioritised the role of mentoring: developing, supporting and celebrating existing mentoring schemes and increasing their capacity; alongside investment in greater numbers of programmes to support those young people most in need.

- Share what good mentoring and tailored support can look like in a range of innovative ways. To help do this, we will hear from young people, draw upon evaluations and work already being delivered, and hold youth sector conversations;
- Provide a package of support that enables the youth sector to feed best practice mentoring principles into their work through a proposed peer to peer support model;
- Identify and enable those that are delivering best practice mentoring and recompense them for supporting and upskilling others;
- Develop an approach to funding the sector that is sustainable, allows those that are delivering well to upscale / expand, and funds those with potential to try new approaches;

THE MENTORING CONFIDENCE FRAMEWORK

The Mentoring Confidence Framework will outline key principles identified as being essential for effective mentoring programmes.

- Each principle would be linked to 'levels of success' that enable organisations to build on their practice.
- Organisations use the framework to evaluate their own models and practice and identify strengths and areas for development.
- Once organisations have mapped their strengths and areas for development using the self-assessment model, they will have access to a bespoke offer of support linked to the best practice mentoring principles.

TRAINING AND PEER TO PEER SUPPORT

When building this package of support , we want to work with the youth sector using a peer to peer support approach.

- This would involve a number of organisations operating as ‘system leaders’ and using their knowledge and expertise to support other organisations looking to build on their mentoring practice.

The menu of support on offer could include:

- System leaders delivering modules of training linked to the Confidence Framework
- System leaders coaching and supporting individual organisations to improve their mentoring practice
- Communities of practice linked to a mentoring theme or mentoring outcome area

This would sit alongside a central offer of support in general organisational governance (policy, fundraising, systems etc). Support would take different forms such as bitesize modules to ensure it was as accessible as possible.

MAYOR OF LONDON

Increased youth sector capacity to deliver quality mentoring and personalised support	More young people experience quality mentoring and personal support.	Better access to mentoring and personal support/youth activities	Increased strategic investment in youth activities which reaches young Londoners most in need
<ul style="list-style-type: none"> • Consulting on and developing a New Deal for Young People Sector Support Programme including: mentoring confidence framework and peer system leaders approach 	<ul style="list-style-type: none"> • £1m investment in 20 mentoring projects through LCR • Applications closed for 14 more Stepping Stones schools • £1.5m investment in My Ends • Support to coordinate and expand STEAM mentoring 	<ul style="list-style-type: none"> • Peer-led research and small grant programme to help improve knowledge and access to youth activities • Linking to the NDYP sector support programme 	<ul style="list-style-type: none"> • Development of collaborative Young People’s Fund building on London Community Response

10.40 WHAT DOES BETTER WORKING TOGETHER LOOK LIKE, FORM CAN IT TAKE AND CHOOSING THE RIGHT PARTNER

Pathways Project Better working together in a post Covid world

28TH MARCH 2021 VIKKI WILKINSON
VWILKINSON@BVSC.CO.UK

OneBexley

8 well-established local Bexley charities have come together as a Consortium: **OneBexley**

Bexley Age UK

- Bexley Voluntary Service Council
- Bexley Mencap
- Carers Support (Bexley)
- Crossroads Care South East London
- Inspire Community Trust
- Mind in Bexley
- Greenwich & Bexley Community Hospice

Why work together?

- Strengthen the offer to local residents
- Strengthen the local Bexley Voluntary and Community sector
- Recognise our unique strengths and use these collective strengths for greater impact
- Share knowledge, expertise and resources
- Strengthens the Voluntary and Community sectors influence in decisions affecting communities
- Avoid duplication whilst maintaining choice for people
- Stronger together
- can enable statutory partners to develop a genuine understanding of the experience and reach of the voluntary sector: mutual respect in a partnership of equals
- Beyond our strategic reasons to collaborate we have also undertaken a specific project with LBB...

OneBexley Pathways: a specific project with LBB

Our “Pathways” goal, developed in partnership with colleagues in Adult Social Care, is for local people to:

- have care and support that maximises their independence and enables them to live as they want to
- experience proactive and preventative care or support rather than reactive care at a point of crisis in their lives
- be in control of planning their own care and support with additional help as required for family members, friends and neighbours who know and care about them
- have their needs met effectively, efficiently and quickly in a personalised way

...by building on someone’s own strengths, aspirations and networks to develop effective support – ‘having a life, not a service’

OneBexley Pathways: Progress 1

Since launching in September:-

- Existing relationships strengthened between ASC team and OneBexley colleagues through **joint “problem-solving”** as Pathways began operating. An example: ASC and OneBexley are proactively addressing the challenges faced by family carers under greater pressure due to the restrictions of Lockdown
- OneBexley’s “front door”, delivered by BVSC, is proving crucial in getting referrals allocated speedily & efficiently, progress chasing and recording outcomes
- Mutual support being developed within OneBexley – partners are supporting local residents more collaboratively, not just focusing on an individual organisation’s usual “client group” and recognising intersectionality e.g. individual residents supported jointly by Mencap and Mind.

Challenges, benefits, things to consider part 2

What resource is needed to sustain long term

Financial modelling for sustainability

Consider independent facilitation

Trust and openness is key- not always easy

What are your trustee and staff views?

Explore status of partners- is there a lead? How are decisions made? Governance?

How do you decide who is in/out?

Time!!!

How do you know the partnership is making a difference/worth your investment?

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Time!!!

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OneBexley/Pathways and collaboration: Is it worth it...? Yes, but do not under-estimate the effort required

An older couple caring for their grandson:

- Although grandson has an existing support package they hadn't had a carers assessment before. Through conversation the named worker picked up that there may be some mobility issues but they were worried about raising their own needs as feared their grandson being taken away.
- Due to knowing the family well the named worker was able to reassure and identify support needs that were placing additional pressure on the family and could have resulted in falls or other worsening health.
- A needs assessment was booked for them to look at putting equipment in place to reduce the risk and improve the caring situation.
- It was also identified that they weren't receiving some of the correct welfare support. The named worker went back the following week under TP's prevention service to support them with that
- Carers advised upon return that they'd had the best sleep for a long time as they weren't worried anymore about losing their grandson or how to manage own health. They praised the council and Pathways project as a positive step as they wouldn't have opened up about these issues and therefore wouldn't have been able to get the help and reassurance they have.

MAIN POINTS FROM GROUP DISCUSSION

- NEED SOMEONE EXTERNAL TO FACILITATE, AN HONEST BROKER
- WHEN YOU HAVE ORGANISATIONS COMING TOGETHER TO INFLUENCE CAN BE DIFFERENT FROM DELIVERING OUTCOMES - THEN DEFINITELY NEED A LEAD PARTNER.
- PARTNERSHIP SOUNDS GOOD, BUT CAN YOU TRUST THEM? CHANGE CAN BE THREATENING. EGOS CAN GET IN THE WAY.
- CREATING A VIABLE PARTNERSHIP NEEDS RESOURCE - NEED THE CAPACITY TO DO IT.
- HOUSING ASSOCIATION - RELIES ON THE VOLUNTARY SECTOR TO DELIVER. WOULD TEND TO ASK OTHERS PARTIES TO TAKE ON THE LEAD.

11.10 EXPERIENCE OF WORKING ACROSS SECTORS DURING COVID. THE CHALLENGES AND BENEFITS.



BROMLEY CHILDREN & FAMILIES
Voluntary Sector Forum
CHARITY NUMBER 103345

PRESENTATION BY:

Samantha Britnell
Operations Manager, Bromley Children and Families Voluntary Sector Forum

Moushumi Bhadra
Head of Policy, Projects and Programmes, Chief Executive Office, London Borough of Bromley



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The slide features a yellow background with decorative patterns of dots and triangles in pink, blue, and black. It includes three circular images: a boy and a girl working together, a group of people holding puzzle pieces, and a woman with two children. A cartoon girl character is also present on the right side.

Who are we:

The Forum was established in the mid-1990s as an independent network of local voluntary groups working with children and young people as well as their families. In August 2013 the Forum became a Charitable Incorporated Organisation.

We have 250+ member organisations, many of which are small and do not have the time or expertise to keep up-to-date with changes in legislation, good practice or seek funding opportunities. Some specialise in health and social welfare or education issues such as learning or physical disabilities or domestic abuse whilst others are more general like faith and uniformed groups.

We work with our members groups to deliver key projects in the community working currently with London Borough of Bromley, Young Londoners Fund, Mottingham Big Local refocused.

Our Executive Board is made up of members from the following organisations: XBY, Bromley Y, CASPA, Your Voice & Social Care, LWFCI & The Scouts.



The slide features a yellow background with decorative patterns of dots and triangles in blue, pink, and black. It includes three cartoon characters: a girl with arms raised, a boy, and another girl. The text is centered and uses a mix of bold and regular fonts.



Project Brief:

The project brief was to establish and support a NEW Parent Carer Champion and Mentor Programme to Support Parents of Children and Young People aged 11-24 who are at Risk of Going Missing, Exploitation, Gang Affiliation or Running County Lines in Bromley.



Funding:

London Borough of Bromley applied to VRU/MOPAC (Violent Reduction Unit within the Mayor's Office for Policing and Crime) and awarded VCS partner to deliver.



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Delivery Team

**A steering committee was organised,
which consisted of key leads in the council:**

Operations Manager, BCFForum (VCS)

Head of Policy, Projects and Programmes (LBB)

Head of MASH (LBB)

Head of YOS (LBB)

CEO of Community Links (VCS)

Assistant Director for Children Social Care (LBB)

Head of Early Intervention (LBB)



Scope of parent/carer network

Inclusive criteria – allowed as many parents as possible to access support

Clearly identified gap in service provision for parent/carers
where YP were not already receiving LA support

Benefits of VCS partner delivering the work – safe and confidential
forum with link in to local authority in the event of any concerns

Best practice:

**Best practice meeting with all the other
Boroughs to discuss and share ideas**





Lessons learned



Awareness of the language between Voluntary Sector and Statutory

Financial restrictions - Ongoing funding is not guaranteed

Really important to have open lines of communications between all parties and build a relationship

Key to discuss the deliverables from outset and visit those throughout the project to ensure you are all on same page

Share successes and feedback regularly (Share the impact it's having on the community as steering groups will not always see directly the impact and results from ground level)



'That is the most excited and engaged I've seen L in a long time. The benefits of the PCN have been incredible in such a short amount of time'

N, Parent Carer Champion

**Together
we are
stronger**



Get involved

Please contact Charity Administrator at:
Community House, South Street, Bromley, Kent BR1 1RH
www.bcfforum.org
Tel: **07584 568776** Email: charityadmin@bcfforum.org



Honorary Patron

The Mayor's Office, London Borough of Bromley

The Forum is supported by: The Makers of Playing Cards Charity; D.C.R.Allen Charitable Trust; Mrs Smith & Mount Trust; WO Street Charitable Foundation; Truemark Trust; The Albert Hunt Trust; The Foyle Foundation, Bromley Community Fund, Marsh Christian Trust, Young Londoner's Fund & donations from member groups.



11.50 WHAT DOES SUCCESS LOOK LIKE WHEN ORGANISATIONS WORK TOGETHER?



presents





- **Focus** – Focus on purpose, end drives the means; shifts focus to beneficiaries
- **Impact** – Opportunity to grow and accelerate impact and not just income
- **Efficiency** - Economies of scale, increase in delivery capacity
- **Funding** – Fund ventures rather than multiple organisations
- **Public perception** – less duplication

What makes it work

- **Clear plan and approach**
- **Clarity of leadership**
- **Clarity of roles and responsibilities**
- **Regular communication**
- **Formal agreements in place**
- **Playing to relative strengths**
- **Leaving our egos off the table**
- **Commitment** – 100% of 0=0

What makes it work

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MAIN POINTS FROM GROUP DISCUSSION

- KEEP YOUR EYE ON 'WHAT CAN WE DO?'
- EXPERIENCE AS SMALL CHARITY = EQUALITY HAS NOT BEEN THE ISSUE, BUT COMMUNICATION AND HOW WE EXPLORE OUR MINDSET HAS MADE A BIGGER DIFFERENCE.
- CAPACITY IS AN ISSUE – NEED TO BE ABLE TO DO MORE WITH LESS.
- PERSONAL RELATIONSHIPS ARE THE KEY
- STRUGGLING TO GET ENGAGEMENT WITH SOME GROUPS.
- COMMON AIMS ARE GOOD BUT AGREED WAYS OF WORKING ARE ESSENTIAL.

12.20 KEY MESSAGES FROM SESSIONS

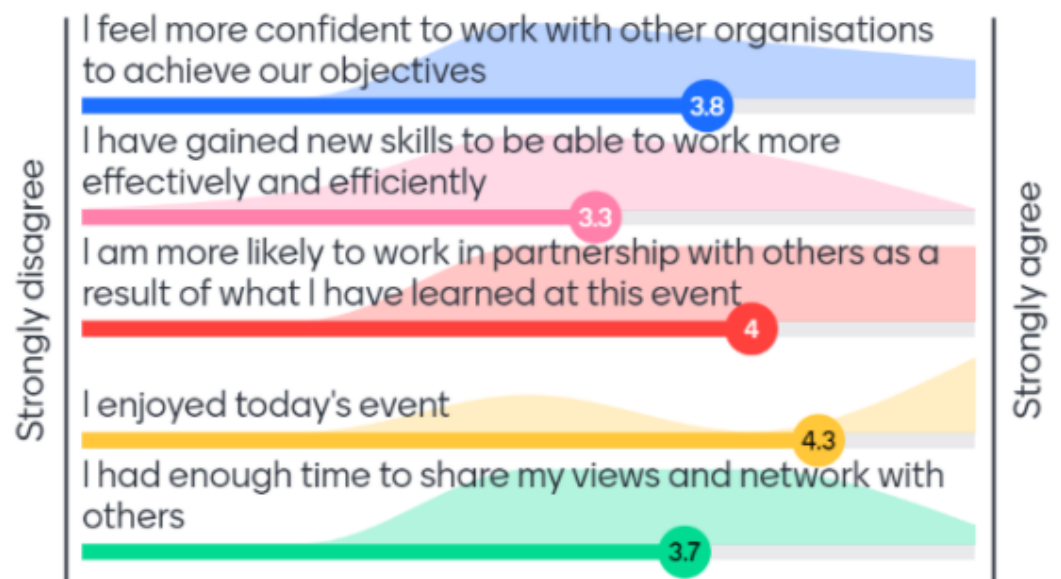
KEY MESSAGES:

1. CHALLENGES WITH VOLUNTEERING
2. YOUNG PEOPLE COMING BACK TO FACE TO FACE SERVICES
3. FEARS AROUND GDPR - SHARING INFORMATION BETWEEN PARTNERS - NOT WANTING TO DO SOMETHING WRONG.
4. RELATIONSHIPS ARE THE KEY
5. THERE ARE DIFFERENT REASONS FOR WANTING TO WORK IN PARTNERSHIP - ONE GROUP SHARED THAT THEIR MOTIVATION WAS THAT AS A THERAPEUTIC ORGANISATION THEY ARE GOOD AT SHAKING THE TREE, BUT AS THE APPLES FALL THERE NEEDS TO BE OTHERS TO CATCH THE FRUIT.
6. CONCERNS AROUND LOOSING THEIR ORGANISATION'S CORE VALUES.

12.30 END OF SESSION EVALUATION; AOB AND NEXT STEPS

A SHORT EVALUATION TOOK PLACE AT THE CLOSE OF THE SESSION. THE RESULTS ARE AS FOLLOWS

Scales



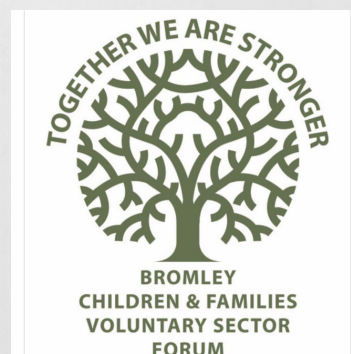
Write up to 3 words to describe today's event (in lower case), then write up to 3 topics that you would like us to cover in future events (in bold)



WILL PLAN A FURTHER EVENT LATER IN 2021
REFELCTING ON TODAY'S MESSAGES AND WILL SEND
INVITE TO ALL THAT HAVE REGISTERED FOR THIS EVENT

CONTINUE TO POPULATE THE PADLET THAT WAS
CREATED TO TODAY'S EVENT. (NOW CLOSED FOR
COMMENT) <https://tinyurl.com/5b3jahnw>

WORK CONTACT DETAILS WOULD BE SHARED BETWEEN
ATTENDEES TO FACILITATE MORE CLOSER WORKING
UNLESS THERE ARE OBJECTIONS



SUPPORTED BY

MAYOR OF LONDON