

## Why Support Tenants?

- Some Tenants may require additional support to manage their finances, maintain the property and sustain their tenancy.
- Identifying where tenants need extra help and referring to local services is part of a long term approach to tenancy management and can help vulnerable tenants sustain independent living alongside providing significant savings for Landlords.
- Eviction and associated costs can be upwards of £8000 per case. These costs can be increased if there are rent arrears and repair costs associated with the property after the eviction is carried out.
- There are local & national support organisations that can be contacted to access the appropriate support for both Tenant and Landlord

## How to Support Tenants

- Regular contact with the tenant can help
- Regular visits to the property
- Identify what services exist locally (both statutory and voluntary sectors) and how to make referrals to these services.